

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: John Furey

PORTFOLIO: Deputy Leader and Economic Prosperity

MEETING DATE: 5 December 2017

MIPIM UK 2017

The county council worked with a number of boroughs and districts to showcase the county at this year's MIPIM UK exhibition at London Olympia (18-19 October). This is the third year that Surrey has participated in the event.

MIPIM UK is the UK's largest exhibition and conference for property professionals. The event was a chance for Surrey to demonstrate that it is 'open for business'. Surrey, under the banner of Invest in Surrey, had a stand at the exhibition and showcased opportunities for investment in the county.

We worked with a number of private sector partners to promote the county. Included in the nine sites and premises marketed at the exhibition were Longcross Park, Slyfield in Guildford, and Clare House and James House in Leatherhead. Collectively these sites represented over 660,000 sqm of development potential.

Industrial Strategy

The Government has recently published the Industrial Strategy White Paper setting out how the government and businesses can work together to increase productivity and secure prosperity for all communities.

The Strategy is based on 5 foundations:

- Ideas – aim to create the world's most innovative economy
- People – good jobs and greater earning power for all.
- Infrastructure – delivering a major upgrade to the UK's infrastructure.
- Business Environment – making the UK the best place in the world to start and grow a business.
- Places – creating prosperous communities across the UK.

The most immediately significant element from a county council perspective is about place, the role of LEPs and the development of local industrial strategies. Local Industrial Strategies, which will be developed locally and agreed with the government, will help identify priorities to improve skills, increase innovation and enhance infrastructure and business growth and will guide the use of local funding streams and any spending from national schemes. They will reflect LEP areas and will be led by the LEP.

There will be new Skills Advisory Panels in each LEP area that will be integrated into the LEP structure. These will have a potentially significant role in exerting 'meaningful' influence over the provision of education and training for those over 16 and careers advice and guidance.

Further details are expected to emerge on the implementation of the Industrial Strategy over the coming weeks.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Colin Kemp

PORTFOLIO: Highways

MEETING DATE: 5 December 2017

Part Night Lighting

The final phase of part night lighting was rolled out at the end of July. This programme is expected to make energy savings of over £200,000 as well as reducing the council's carbon emissions. In recognition of concerns raised by residents, particularly shift workers and those employed in the hospitality industry, we have decided to keep streetlights on across every borough and district in Surrey for an hour longer. Having listened to residents' feedback, from Thursday 23 November streetlights in residential areas are staying on until 1am to make it easier for them to get home. We are able to do this because the savings from turning the lights off in the early hours of the morning are likely to be higher than anticipated so we are reinvesting back into communities. Looking ahead, we are considering using LED lights because with technology advances and falling prices the savings they offer could outweigh the cost of installing them.

Local Committees and Parishes

Since September I have been visiting each local committee to highlight the work being undertaken by Highways teams during 2017/18. Although budgets under the control of the committees have reduced there are still a large number of projects being delivered, including Project Horizon and LEP schemes. I have further committed to take the 18/19 programme in the spring cycle and to attend every committee on an annual basis. At the recent Parish council conference I also gave a commitment to meet with parish clusters.

Winter Maintenance Update

We have now started to introduce some of the recent changes to our winter policy, for example the winter gritting season started 2 weeks later this year following a risk based assessment of the weather forecast. Providing we don't need to extend the end of season in April, this will contribute £87,000 towards our savings target. In terms of activities completed so far;

- We carried out our first full gritting action on the 17th November and have been out several times since then when road temperatures have dropped below zero.
- We have used 504 tonnes of salt so far. Our average use per winter is 8,000 tonnes and we have approximately 14,000 tonnes left in stock so we have plenty left to use should the need arise - although there is no indication of severe weather in the forecast at the current time thankfully

Flood Resilience Update

To ensure we are managing the impact of flooding, officers have been working with partners, including the Districts and Boroughs and Environment Agency, to implement the actions outlined in the revised Local Flood Risk Management Strategy.

Alongside delivery of the drainage and flood resilience programmes, the "wet spots" programme has been reviewed and updated to set firm priorities on how we address highway flooding.

We also continue to work with 12 flood action groups providing updates on projects, enforcement, resilience planning support and supporting the groups in their public engagement events. These community led events have been successful in capturing ongoing issues and in raising awareness of the ongoing flood work SCC are carrying out.

In addition, the team are engaging with other planning authorities to try and shape planning policy in a way that ensures sustainable drainage is included in major and minor property developments.

This will hopefully reduce the risk of surface water flooding in the future.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mary Lewis

PORTFOLIO: Education

MEETING DATE: 5 December 2017

What's working well?

Council officers are working to improve the experience of children and families with Special Educational Needs and Disabilities (SEND) in Surrey. Feedback provided recently indicates a 12% increase in overall satisfaction with SEND services and a 14% decrease in strong dissatisfaction.

Timeliness of Education, Health and Care Plans (EHCPs) – the legal document that describes a child or young person's special educational, health and social care needs following assessment – is improving. In total, 58% of final EHCPs were issued within the 20 week timescale in the 12 months to the end of October 2017. This compares with 24% in October 2016, which means the Council has achieved its December 2017 target early, despite a continued increase in the number of requests received. By improving the timeliness of EHCPs, young people with SEND in Surrey will be able to receive the support they need more quickly.

On 28 November, Cabinet approved a new Travel Assistance Policy, which is designed to help children and young people with an EHCP to travel to school or college by introducing more flexible travel assistance. A wider variety of options will be available, adapting to the needs of children and young people as they progress through education and better preparing them for adulthood and independence.

Cabinet has also passed a new Independent Travel Training offer for young people with SEND, which means that up to 100 young people per year will receive support to travel independently to school or college. The 6–12 week training programme aims to develop independence skills, raise self-esteem and confidence and create opportunities to access further education, training and employment.

Provisional 2017 data indicates that the educational achievement of disadvantaged pupils and pupils with a statutory plan at Key Stage 4 has improved. The difference in achievement between these pupils and their non-disadvantaged and non-SEN peers in Surrey has narrowed compared to 2016.

What are we worried about?

Next year, Surrey is forecasting an overspend in the High Needs Block, which supports provision for children and young people with (SEND) from their early years to 25, due to unprecedented increase in demand.

In the change to a schools-led improvement system, we need to ensure the relationship between schools and the local authority stays strong so that we can work together in the interests of learners and the Council is able to meet its statutory responsibilities.

We also need to work closely with teaching schools to access Strategic School Improvement Fund (SSIF) money. Feedback on Surrey's first round bids suggests we need to provide greater evidence to demonstrate how funding would be used to meet the needs of learners.

Provisional 2017 data indicates the difference in achievement between SEN support pupils and their non-SEN support peers has widened slightly as compared to 2016.

What do we need to know?

We need to know the impact of both the 'hard' National Funding Formula (NFF), which will be introduced by the Department for Education from 2020/21, and the 'soft' NFF that will come into effect from April 2018.

Under the soft formula, local authorities will be funded on the new NFF factors but have the opportunity to determine a local formula in order to manage a smooth transition. Through a recent consultation, Surrey schools indicated their preference to move as quickly as possible to the NFF.

What do we need to do?

The experience of children and families with SEND is improving, but this needs to be consistent across all parts of Surrey's education system. The Council continues to work in partnership with schools to embed inclusive practice and to meet the increasingly complex needs of learners.

Council officers will also work with schools to ensure High Needs funding is sustainable.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mel Few

PORTFOLIO: Adults

MEETING DATE: 5 December 2017

Learning Disability Review

Given the impact of residents with learning disabilities on the finances of the County, work is ongoing on two elements of this group.

- Cost of Care –
 - The service is working with providers of learning disability services to undertake a comprehensive and systematic review of the market. It is expected that the results and recommendations will be made on rates to be paid and the way forward by end December 2017.
- Strategic Planning –
 - The majority of referrals for Learning disabilities are through transitions from Children's service.
 - Scoping priority cohorts (high cost, out of county, strategic shift to supported living, ordinary residence, transforming care) and considering how to reconfigure resources to improve outcomes, including options for establishing a centralised, specialist team and for creating a dedicated, lead commissioner role. A costed analysis is expected by end December 2017.

Technology Integrated Health Management

Surrey is one of seven Test Beds in the UK sponsored by NHS England, the Office for Life Sciences, Department of Health and Innovate UK. Test Beds bring together the NHS, academia, voluntary sector, and innovation companies to tackle some of the most significant challenges health and social care challenges.

Surrey and Borders NHS Partnership Foundation Trust (lead) and the University of Surrey, Kent Surrey and Sussex Academic Health Science Network, the Alzheimer's Society and seven innovator companies were awarded a £5 million grant to improve the experience of citizens with dementia and those who care for them, to detect deterioration and thereby reduce demand on urgent and emergency care.

A Technology Integrated Health Management (TIHM) system has been created for dementia which integrates technologies such as health monitors, remote sensors and GPS trackers into an IoT system. The devices capture information such movement, weight, hydration and blood pressure.

In the background, data is collected, integrated, analysed and machine learning algorithms are applied. These algorithms personalise data interpretation based upon what is normal for each person, information from multiple sources is combined and patterns of data used to predict deterioration.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Helyn Clack

PORTFOLIO: Wellbeing and Health

MEETING DATE: 5 December 2017

Development of an integrated substance misuse service

The public health team is currently working with partners and our lead providers (Surrey and Borders Partnership SABP and Catalyst) to re-design our adult substance misuse service for Surrey. This service will bring together separate elements of adult substance misuse service provision into one integrated system. As part of this process, we are currently creating treatment pathways for tier two (low threshold substance misuse specialist interventions i.e. harm reduction and injecting equipment exchange); tier three and four (care planned interventions and access to inpatient detoxification) as well as pathways to support individuals in the criminal justice system.

Over the last year, the team has been carrying out a variety of stakeholder and service user events. These events helped form part of a wider needs assessment of adult substance misuse in Surrey, as well as informing how we plan to deliver our substance misuse treatment services from April 2018. The feedback from the events told us that our substance misuse services were accessible and successful, both in terms of provider performance and recovery outcomes for the individuals who used our services. The events also helped identify where there is room for us to improve on service delivery.

Our primary objective is to ensure that post April 2018 we maintain a stable, accessible and high quality substance misuse treatment system that meets Surrey's resident's needs with reduced funding. More information regarding service developments will follow in due course, in the meantime if you would like to learn more about substance misuse in Surrey please [click here](#) or <https://www.healthysurrey.org.uk/your-health/substance-misuse/surrey-substance-misuse-service-directory>

Health and Wellbeing Board

Since my last update, the Health and Wellbeing Board have welcomed Jason Gaskell, Chief Executive of Surrey Community Action as a member onto the Board to represent the Voluntary, Community and Faith sector. The Board has also produced their forward plan for 2018, which is published with the agenda and papers. (<https://mycouncil.surreycc.gov.uk/ieListDocuments.aspx?CId=328&MId=5193&Ver=4>) for the next public Board meeting taking place on Thursday, 7 December 2017 at Reigate and Banstead Borough Council offices.

For the latest information on the Health and Wellbeing Board and to read a summary of the discussions, please read the Public Update <https://www.healthysurrey.org.uk/about/monthly-updates>.

Sustainability and Transformation Partnerships

The latest information on Surrey Heartlands Health and Care Partnership is available on their website - <http://www.surreyheartlands.uk/> and in their latest newsletter - <http://mailchi.mp/feb1cebcb7ca/surrey-heartlands-newsletter-november-2017?e=7a54eaaab8>

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Tim Oliver

PORTFOLIO: Property and Business Services

MEETING DATE: 5 December 2017

Property

We are driving forward our strategy on delivering value from our property assets. There are a number of strands to this which I set out below but two key parts of this are proper member engagement and partnership working with the Districts and Boroughs.

The cabinet will be considering at its December meeting the appointment of a joint venture partner to help with the delivery of a selected number of sites. The JV partner will bring much needed capacity and expertise and will enable us to pursue a twin track strategy as we build our own internal capacity. We will be looking to recruit additional skilled individuals in to Halsey Garton, the private company wholly owned by Surrey County Council , who will take on the development of other sites not necessarily suitable for the JV.

I have recently engaged with the senior team in all of the districts and boroughs to understand what their priorities are. At a recent meeting of the Surrey Leaders they agreed to set up a working group comprised of representatives of the District and Boroughs to oversee joint initiatives with Surrey and to make sure they are progressed in a timely fashion. However it is hugely important that members actively participate so we. We are piloting through the Corporate Services Select Committee what information on buildings and land owned by Surrey is currently available to share with members and what information they would like to see. We need to make sure that all Members are fully aware of any proposals before they enter the public domain.

It is essential that the 3 streams of activity - the JV, the work with the District and Boroughs (including proper member involvement) and the growth of our own internal capacity are driven forward in a co ordinated way and with full stakeholder engagement. That includes bringing back in to use vacant properties, reviewing the needs of the service areas, looking at commercial lets of buildings surplus to the service requirements and of course commissioning feasibility studies wherever there may be an opportunity to build out a sensible scheme. We will look to start the rollout of all of these initiatives from early 2018

Orbis

We are currently working on the detailed business plan for the next 18 months to ensure that Orbis continues to deliver efficiencies by closer working with the other 2 sovereign authorities. Much work has been done to integrate the teams (though there is still more to do) and to look at common ways of working and common systems.

IT

The IT survey highlighted many of the frustrations members are experiencing and which will almost certainly make any move to a paper light council very challenging. Therefore the member development group has agreed that we will move away from ipads to hybrids which are currently used by East Sussex. This should improve the experience enormously. We will be looking to roll out the new equipment (which may be a mixture of Hybrids and Laptops depending upon personal preference) starting early next year.

Member development

Democratic services have offered members one to one meetings to help with any issues they may be having in finding their way around the County system or to support their role in dealing with residents issues etc. I would encourage everyone to take up the offer (contact Rachel Basham) as the feedback from those that have set up meetings has been very positive. There is a great deal of flexibility on when you can arrange a time to meet so please do so!

I am always happy to meet with any member if there are particular areas in the Property and Business services that you would like to discuss.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mike Goodman

PORTFOLIO: Environment & Transport

MEETING DATE: 5 December 2017

Pay and Conserve – I am grateful to the 1,258 individuals and organisations who responded to the consultation on charging in rural car-parks. Their views have helped shape proposals that will go to cabinet on 14th December. Concerns were raised about charges but the financial situation requires a different approach to funding the Countryside Estate. I will be recommending to cabinet that charging is introduced at a number of the car parks with income ring-fenced for the Surrey countryside.

Eco Park - The first part of the Eco Park development (bulking facility) has now been formally handed over and Suez expect to start commissioning the AD plant in January 2018.

Waste credits – In November Cabinet agreed a new mechanism for waste payments to districts and boroughs. The new system replaces recycling credits, delivering savings for SCC and allocating funding on an equitable basis, encouraging waste reduction and recycling. The new arrangements provide an interim solution, to be reviewed as plans progress towards a single co-owned waste management approach.

The **Surrey Waste Plan** is a statutory planning document and a **new plan** is being prepared. A **draft plan has been published and** public consultation runs from 1st November until 7th February 2018 - all comments welcome. The **new** plan runs to 2033 and addresses where new and expanded waste facilities are best located to address Surrey's waste management needs **in a more sustainable way**. It deals with the management of all waste streams - household, commercial, industrial and demolition waste.

Air quality – Having won DfT funding with Stagecoach for electric buses for the Guildford Park & Ride, I am pleased to announce we have submitted a bid for retrofit technology to reduce emissions on the 430 and 435 bus routes, operating frequent services through two Air Quality Management Areas, Redhill and Reigate centres. The technology results in NO₂ emission reductions of up to 99.5% in standard buses. Metrobus will refurbish all six buses and add wifi. We hope for good news on the bid in January and are also preparing plans to respond to recent budget announcements on new funding to tackle air quality.

Aviation - It is critical that surface access and environmental issues associated with Heathrow Airport expansion are addressed. I represent the Council on the Lead Members' Board of the Heathrow Strategic Planning Group, involving local authorities, LEPs and other relevant bodies, which is seeking to ensure the impacts of expansion are mitigated and managed and benefits to the local economy realised. Heathrow Airport and the Chair of the HSPG Officer Group are attending the Member Briefing on 11 December to advise on forthcoming consultations on expansion and airspace changes and the work of the HSPG.

Crossrail - Crossrail 2 is vital to the continued economic success of our county, London and the wider southeast and will also help with the significant over-crowding on key rail services into London Waterloo. This Council has long been a vocal supporter of Crossrail 2 and we continue to work with the scheme promoters to drive it forward, most recently helping to plan for the next public consultation scheduled for 2018. The Leader wrote to the Secretary of State Chris Grayling on 10 November making the case for progress and I trust that the Secretary of State will be making a positive funding announcement soon.

Road Safety speed limits - The DfT has commissioned research into the effectiveness of 20 mph speed limits using signs alone. We will use the findings, expected in spring, to inform a review of our speed limit policy, working with Surrey Police to ensure appropriate speed limits are set and enforced to reduce collisions and deal with resident concerns about anti-social driver behaviour. We are setting up a member reference group to oversee the work.

Supporting sustainable growth - We have established a member reference group with Woking, Surrey Heath and Runnymede boroughs to oversee work to understand the traffic impact of future housing plans along the A320 corridor. This joined up approach will be critical to ensuring proper mitigation of the impacts of growth for our residents and communities.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Clare Curran

PORTFOLIO: Children

MEETING DATE: 5 December 2017

Children's improvement work - feedback

In recent weeks we have received important feedback about the quality of our practice for children – from Ofsted who completed their latest two day monitoring visit, from peer colleagues in East Sussex who reviewed some of our services, from our own case audits, and from our frontline practitioners.

The headline from this feedback is that support and care for children in Surrey is not good enough. We have made some important and positive changes through our improvement work – for example, launching a Multi-Agency Safeguarding Hub, building stronger partnerships, improving use of data, and introducing a strength-based framework for practice (Safer Surrey and Signs of Safety). This has not translated into consistently better day-to-day practice for all children.

Practice is variable: there is some better practice which is making a real difference for children but there is also too much poorer and riskier practice. The latest Ofsted report reflects our own concerns and we fully accept their findings. We are worried and concerned that:

- there is not a shared understanding of thresholds within and across our teams.
- children are not being seen often enough.
- children can wait too long to get the help, care and protection they need.
- managers are not consistently effective in driving plans for children.
- there is not always follow up on what needs to happen to keep children seen, safe and heard.

Work is underway to directly address these concerns and drive frontline practice improvement swiftly and sustainably, ensuring that all the children we support are seen, safe and heard.

Rose Durban (Interim Director of Children's Services) and Sam Bushby (Assistant Director, Children's Services) have held eleven face-to-face sessions with over 950 frontline staff. They ensured that the feedback and concerns were understood and set out clear expectations for all practice with children, discussing what practitioners need to meet these consistently.

Now there is a singular focus on practice expectations and the role that leaders and managers play in this by supervising, supporting and stretching frontline practitioners to work effectively. We are determined to make and embed the required improvements in our services for children in Surrey and I am fully committed to this critical work in my role as Lead Member.

The partnership-wide Surrey Children's Improvement Board, chaired by the Leader, will continue to drive and scrutinise overall progress and impact for children. The Children and Education Select Committee, Corporate Parenting Board and all Members – particularly in our role as Corporate Parents - will of course continue to play a vital role in ensuring we are making a difference for children.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Denise Turner-Stewart

PORTFOLIO: Communities

MEETING DATE: 5 December 2017

Voluntary, community and faith sector

We all recognise how important the voluntary, community and faith sector is to the Council and Surrey's communities. The Council carried out a survey last month with the sector and we received over 570 responses. Just over a hundred of those that responded reflected the amount of funding they generated for the benefit of Surrey and the number of volunteers their organisation used; £6m in funding and over 730,000 in volunteer hours. These responses are from a small fraction of the sector and the contribution they make to Surrey's economy and to the lives of our communities is huge.

Last year the Council opened up the training resources we have for our staff to the sector, sharing a broad range of e-learning, sharing classroom based courses that might not be running at full capacity as well as using the existing skills within our teams to put on specific workshops to support the sector such as Finance, IT and Social Media.

In October we facilitated the second 'We Are Surrey' event where we invited both members of the business community and voluntary, community and faith sector to encourage them to find opportunities of working together. There were some really positive outputs from this event, from looking at apprenticeship programmes for young people who may not be in education or employment, securing volunteers for charities work programmes to sharing of resources such as a construction company looking to refurbish the homeless people's shelters for a local charity.

Customer Services - Tower Awards

One of the ways we recognise outstanding customer service is through the Tower Awards. Recent winners include [William Keenan] a fire fighter at Staines Fire Station who coordinated the collection and delivery of 30 tonnes of donations to the victims of the Grenfell fire tragedy, and the staff of Slyfield Waste Transfer station who sifted through mounds of waste to retrieve two passports accidentally discarded by a resident. These are just a couple of examples showing how our staff often go above and beyond to serve our local communities.

Surrey Fire and Rescue – Youth Engagement Scheme (YES)

YES is an early intervention for young people, between the ages of 14 and 17, who are struggling with school attendance, low self-esteem, lack of self-confidence and are at risk of becoming involved in anti-social behaviour and the criminal justice system. YES engages these young people in a variety of physical and social challenges that help build their self esteem and confidence, take ownership of their actions and to develop skills such as communication and leadership. The YES course environment is a Restorative one with a Mission Statement of 'Together we can'. Following referral forms, referral panel, meeting each young person individually, a 2 hour 'taster' session and the five day course, over 86% of young people complete all 5 days and graduate on the Friday.

565 young people have now 'graduated' from the 67 courses delivered since May 2006, with another course planned for 4 - 8 December (Leatherhead), with 3 more in this academic year in February (Walton), March (Gomshall) and May (Leatherhead) 2018. A total of 6 courses are delivered each academic year across the three locations.

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